



## ABOUT US

Step2Lux was born as a concept agency, intertwining a passion for high level services & envisioned as a hunt for continuously improving services within the industry.

[WWW.STEP2LUX.COM](http://WWW.STEP2LUX.COM)

## ON BOARD SILVER SERVICE FOR COMPANIES

After studying your type of operations, aircrafts and company protocol we design a course to standardised service procedures. We'll teach your crew how to create and review different types of menus depending on passenger profiles. Catering orders, management of the ground task, pre-flight, inflight and postflight duties like welcome setups, flower arrangements, linen and bedding, cabin and toilet presentation, inflight management of the cabin during day and night flights, de-catering, stock control and cleaning procedures.

We will standardize different kinds of services coordinating with your cabin services department i.e. : preparing the service, guidance through service, collecting process, etc. We'll also go through the importance of food handling, tips for plating different dishes and how to regarding handling luxury items.

## ELEVATING YOUR CAREER

<https://www.step2lux.com>  
[team@step2lux.com](mailto:team@step2lux.com)



# Passion for high class





## ON BOARD SILVER SERVICE FOR COMPANIES

We'll also teach them a deep knowledge of different types of diets, ethnic and religious menus, including vegetarian, vegan, low calories, keto diets, halal and Kosher together with sushi protocol.

We take wine service as one of the important items in our courses so we'll teach them how to read labels, where to buy them, how to choose, pairing knowledge, wine tasting, choosing and serving champagne. Tea and coffee service is as well included.

We will also insist on grooming, cabin organization, reports and even safety, security and CRM.

We flexible in teaching locations whenever corporate clients are involved..

Contact us for our competitive rates and more details.



# Passion for high class



## ABOUT US

Step2Lux was born as a concept agency, intertwining a passion for high level services & envisioned as a hunt for continuously improving services within the industry.

[WWW.STEP2LUX.COM](http://WWW.STEP2LUX.COM)

## ELEVATING YOUR CAREER

<https://www.step2lux.com>  
[team@step2lux.com](mailto:team@step2lux.com)